

USER FEATURES

- ANI/CLI Customizations
- Anonymous Call Rejection
- Authentication by Digest
- Busy Lamp Field
- Call Forwarding Always | Busy | No Answer | Not Reachable |Find Me (Multiple Numbers)
Sync with Server
- Call Logs (Inbound and Outbound)
- Call Monitoring | Automatic Recording | Supervising Mode | Silent Monitoring
- Call Notify
- Call Pick Up: Call Pickup Department | Call Pickup Domain | Directed Call Pickup
- Call Recording
- Call Return
- Call Status (Real-Time in User Portal)
- Call Transfer: Attended Transfer | Blind Transfer | Intercom Transfer | Transfer to Voicemail
- Call Waiting
- Calling Line ID Delivery Blocking
- Calling Name Retrieval
- CDRs
- Charge or Billing Number
- Client Call Control (API and User Portal)
- Conferencing (Multi-Way Calling)
- Convene Conference: Invite Attendees | Multiple Conference Rooms | Scheduled/Instant
Conference | Web-Based Setup
- Device Auto Provisioning
- Directed Call Park
- Directed Call Park Pickup
- Diversion Inhibitor
- Do Not Disturb / Sync with Server
- Extension Dialing
- External Calling Line ID Delivery Hunt Groups
- In-Call Service Activation
- Instant Messaging (Via XMPP or SIP SIMPLE)
- Intercom